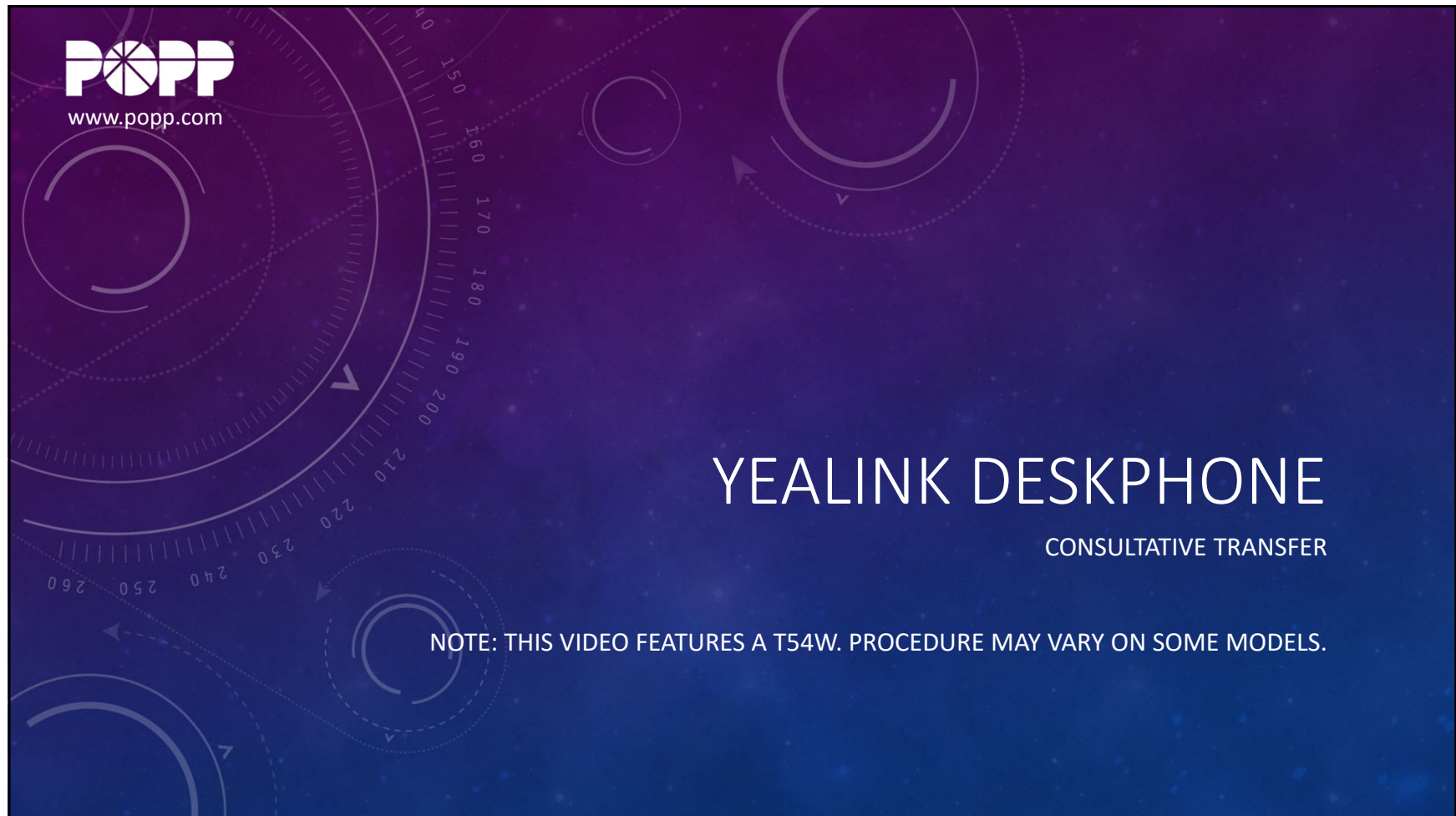




YEALINK DESKPHONE CALL TRANSFER - INTRODUCTION

- Two ways to transfer a phone call:
 - Consultative transfer (aka Warm transfer)
 - Blind Transfer







YEALINK DESKPHONE CONSULTATIVE TRANSFER

- During an active call, press the [Transfer] button
- The caller is now on hold





YEALINK DESKPHONE CONSULTATIVE TRANSFER

- Enter the 4-digit extension or 10-digit phone number of the person you wish to transfer to





YEALINK DESKPHONE CONSULTATIVE TRANSFER

- Announce the call
- To complete the transfer, hang up or press the [Transfer] button





YEALINK DESKPHONE CONSULTATIVE TRANSFER

For more training videos, visit
www.popp.com/support





YEALINK DESKPHONES

CANCEL WARM TRANSFER

NOTE: THIS VIDEO FEATURES A T54W. PROCEDURE MAY VARY ON SOME MODELS.



YEALINK DESKPHONE CANCEL WARM TRANSFER

- To cancel a warm transfer, press the [Cancel] softkey





YEALINK DESKPHONE CANCEL WARM TRANSFER

- You will be live with the caller again

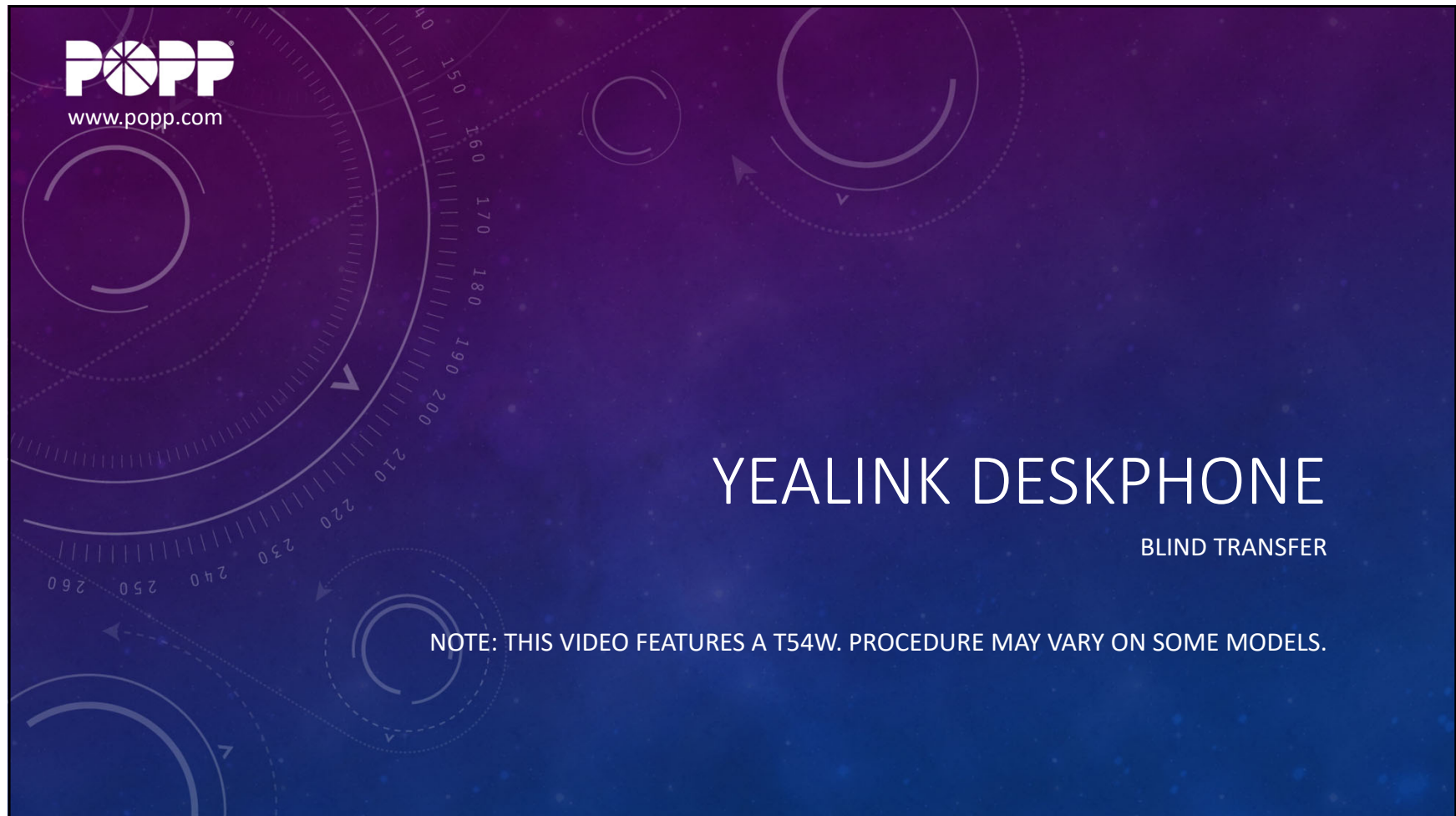




YEALINK DESKPHONE CANCEL WARM TRANSFER

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YEALINK DESKPHONE BLIND TRANSFER

- During an active call, press the [Transfer] button





YEALINK DESKPHONE BLIND TRANSFER

- Enter the 4-digit extension or 10-digit phone number of the person you wish to transfer to
- Press the [Transfer] button and wait for the transfer to complete

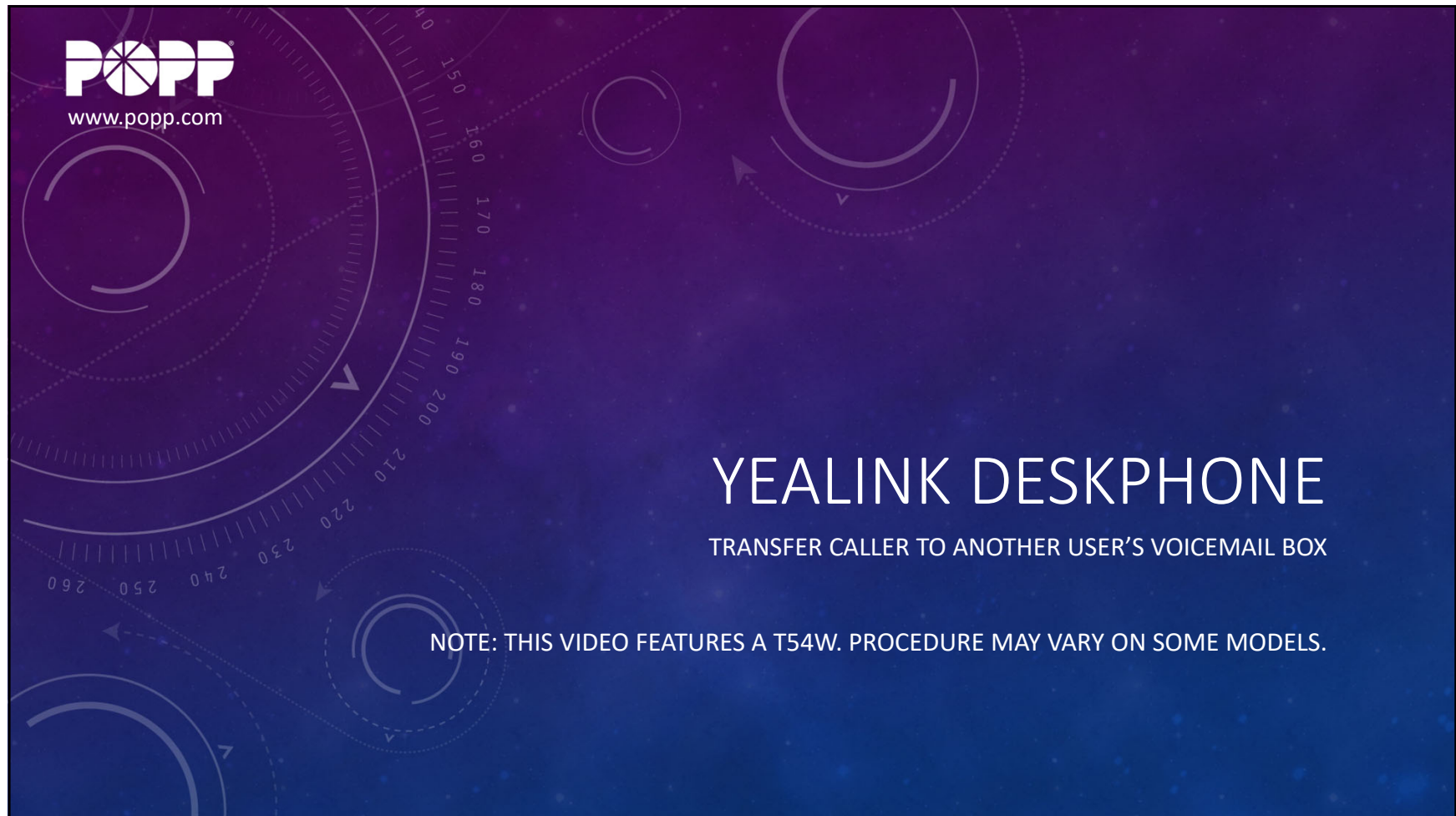




YEALINK DESKPHONE BLIND TRANSFER

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YEALINK DESKPHONE TRANSFER CALLER TO USER'S VOICEMAIL

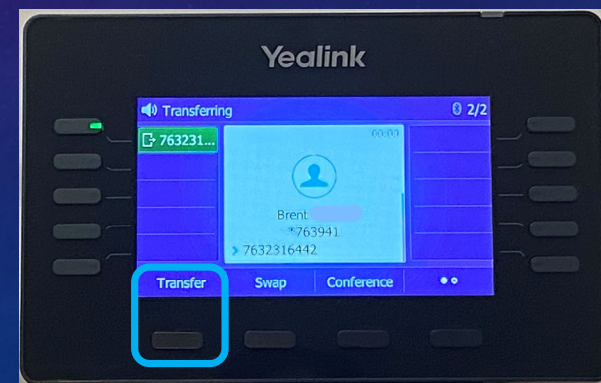
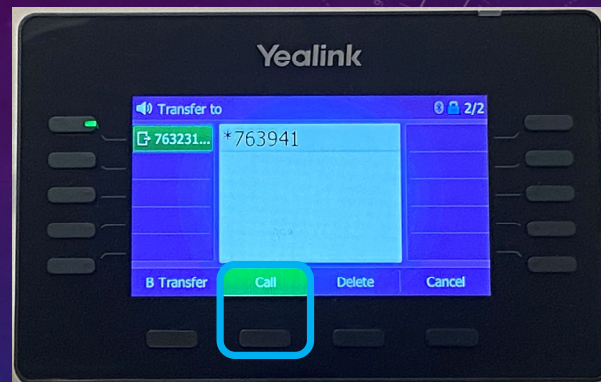
- Press the [Transfer] button





YEALINK DESKPHONE TRANSFER CALLER TO USER'S VOICEMAIL

- Dial *76 + the user's extension
- Press the [Call] softkey followed by the [Transfer] softkey to complete the transfer





YEALINK DESKPHONE TRANSFER CALLER TO USER'S VOICEMAIL

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YEALINK DESKPHONE TRANSFER USING ENHANCED MONITORED EXTENSION OR ONE TOUCH TRANSFER KEYS

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