

# YEALINK DESKPHONE

ENHANCED MONITORED EXTENSION KEYS- INTRODUCTION

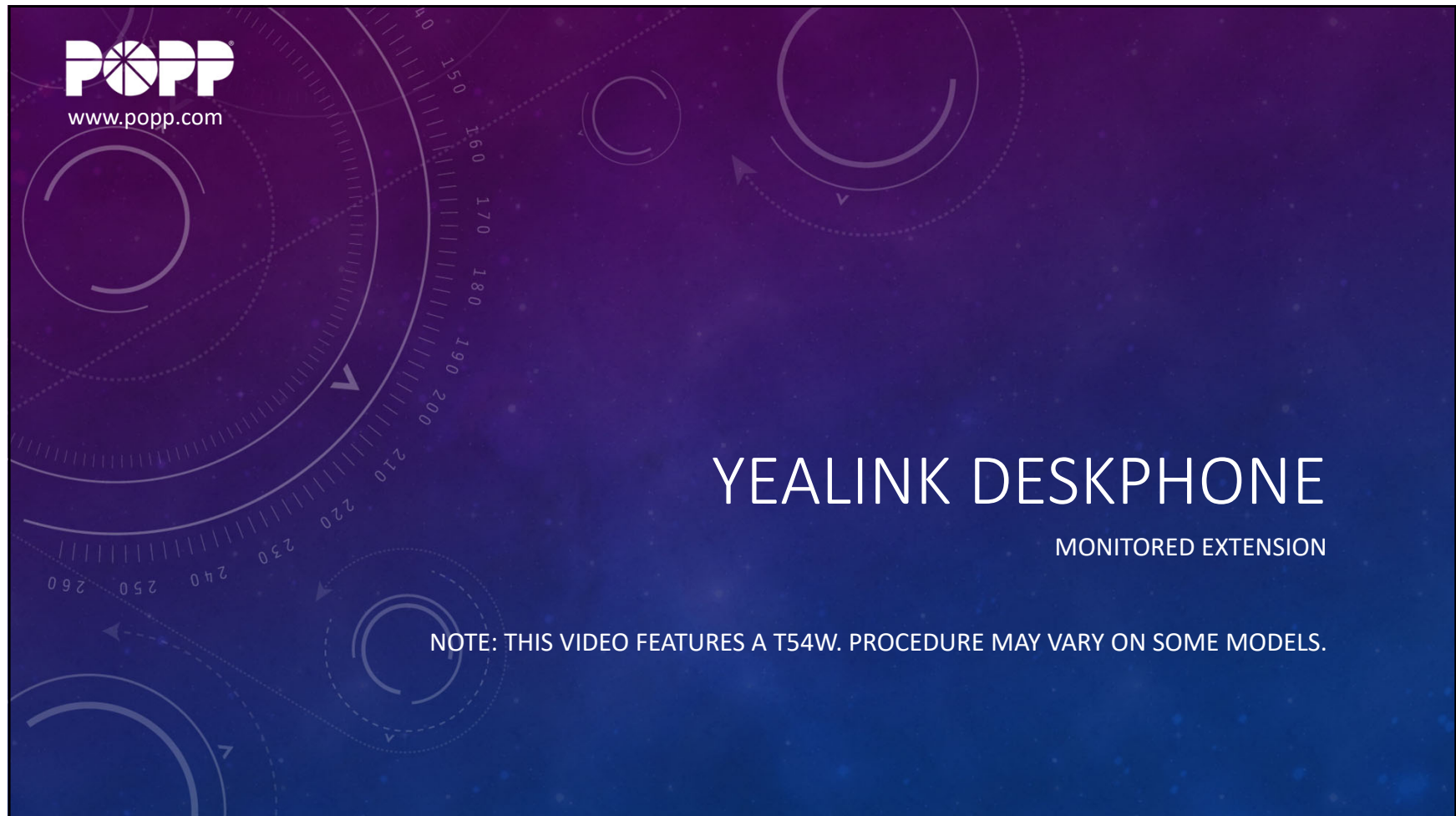
NOTE: THIS VIDEO FEATURES A T54W. PROCEDURE MAY VARY ON SOME MODELS.



## YEALINK DESKPHONE ENHANCED MONITORED EXTENSION KEYS - INTRODUCTION

- Enhanced Monitored Extension keys can be used to:
  - Call
  - Transfer to
  - Monitor Line Status

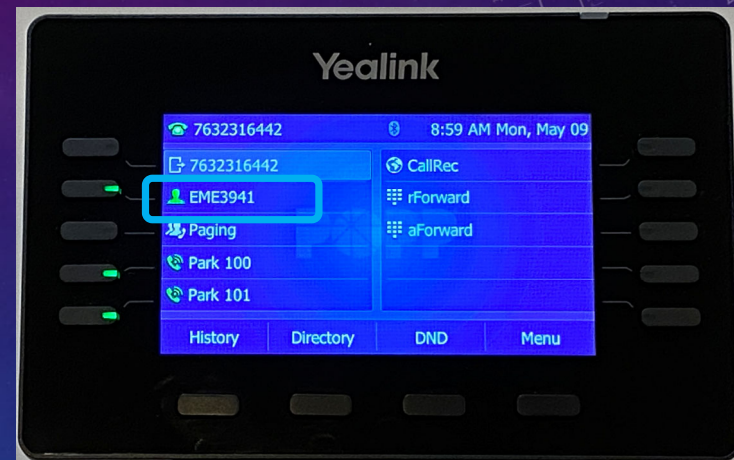






## YEALINK DESKPHONE MONITORED EXTENSION

- Enhanced Monitored Extension keys appear with:
  - Label or Extension
  - Green icon

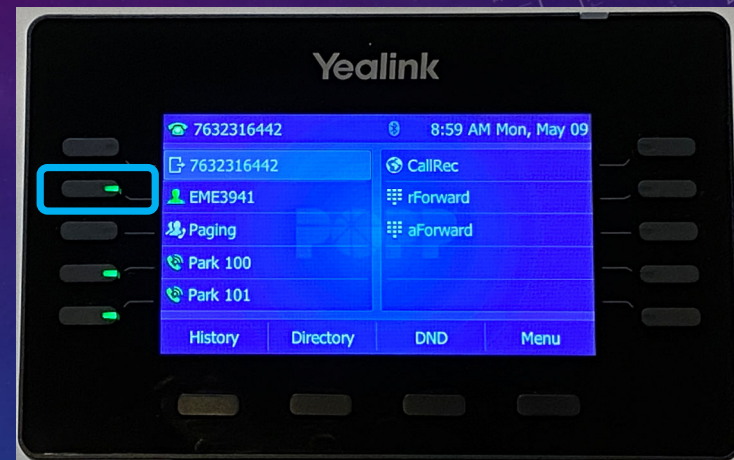






## YEALINK DESKPHONE MONITORED EXTENSION

- If the extension is idle, the light will be green





## YEALINK DESKPHONE MONITORED EXTENSION

- If the extension is receiving a call, the light will flash red





## YEALINK DESKPHONE MONITORED EXTENSION

- If the extension is busy or in Do Not Disturb (DND), the light will be solid red





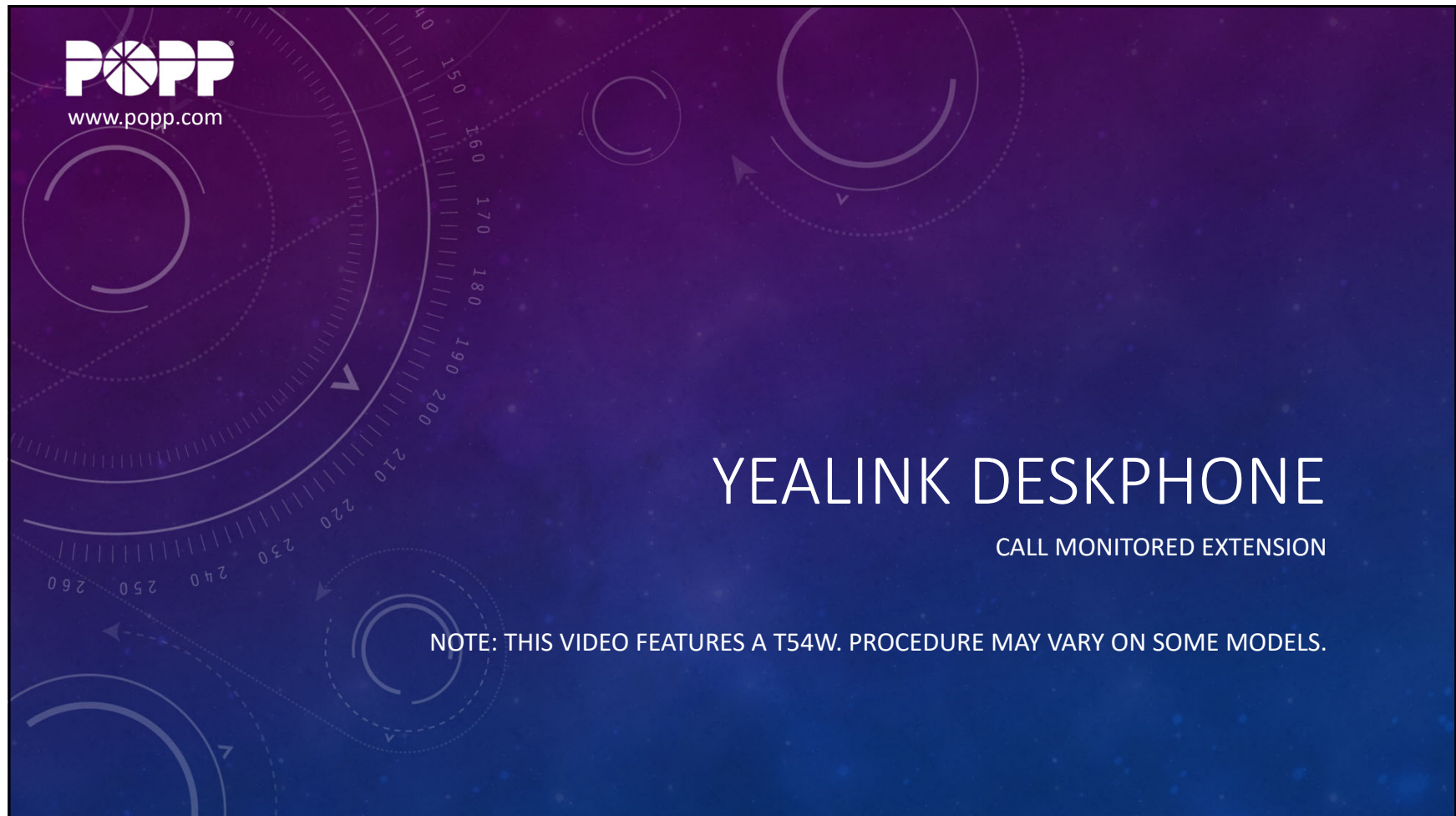


## YEALINK DESKPHONE MONITORED EXTENSION

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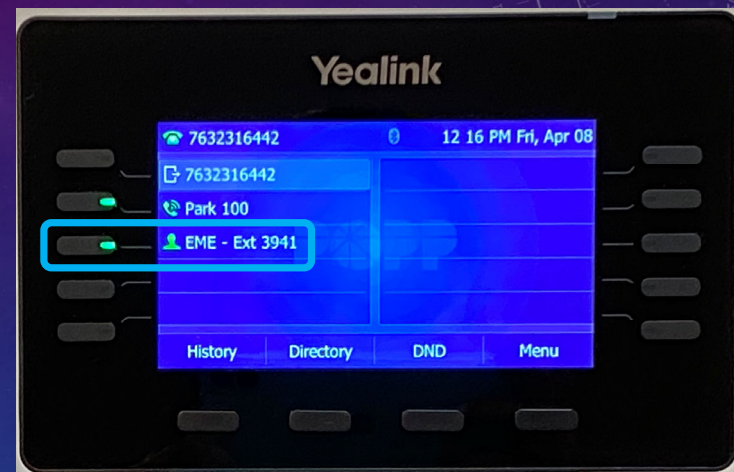






## YEALINK DESKPHONE CALL MONITORED EXTENSION

- To call the extension:
  - Press the [Monitored Extension] key
  - Lift the handset





## YEALINK DESKPHONE CALL MONITORED EXTENSION

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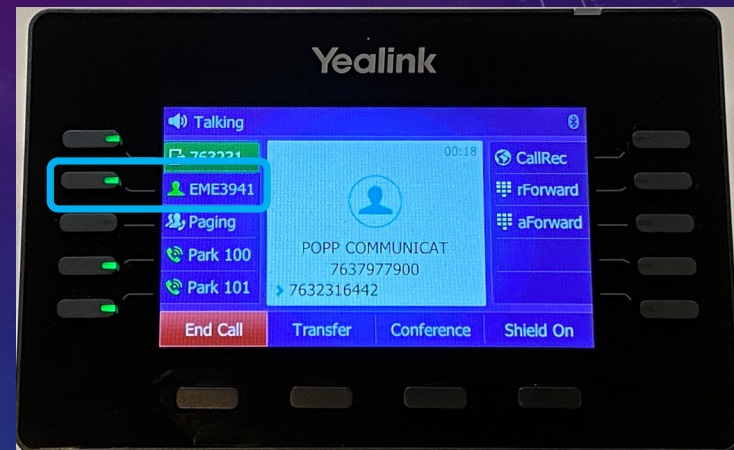






## YEALINK DESKPHONE TRANSFER USING MONITORED EXTENSION KEY

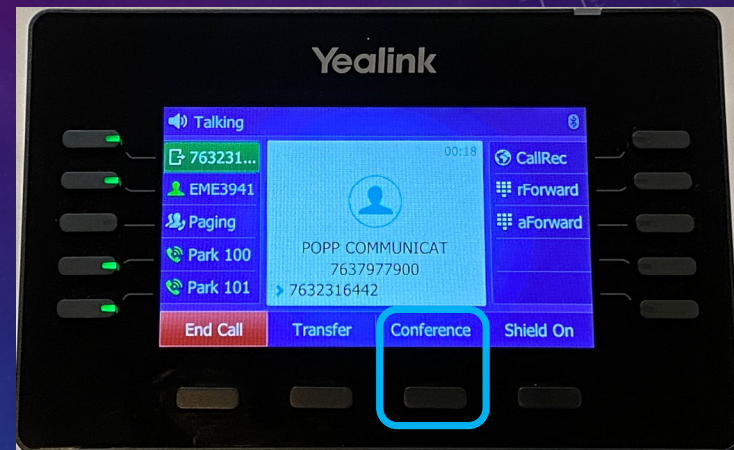
- To initiate a blind transfer:
  - Press the [Monitored Extension] key
  - Wait for the transfer to complete
  - Hang up





## YEALINK DESKPHONE TRANSFER USING MONITORED EXTENSION KEY

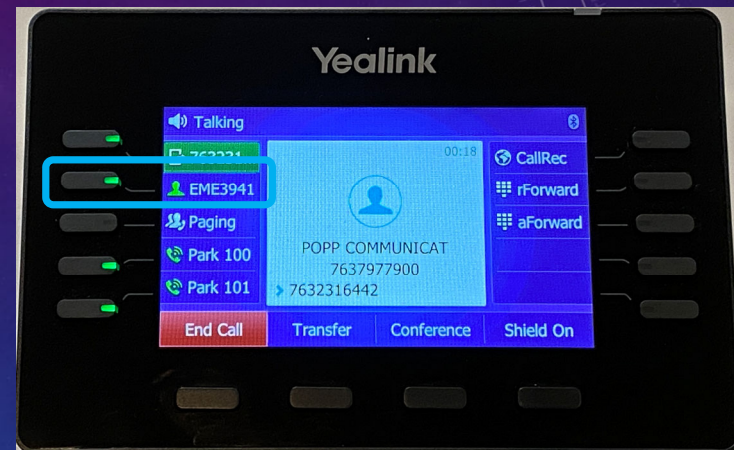
- To initiate a consultative (warm) transfer:
  - Press the [Conference] softkey





## YEALINK DESKPHONE TRANSFER USING MONITORED EXTENSION KEY

- To initiate a consultative (warm) transfer:
  - Press the [Monitored Extension] key

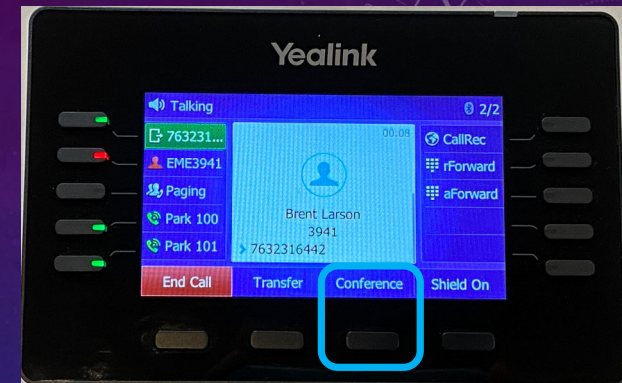






## YEALINK DESKPHONE TRANSFER USING MONITORED EXTENSION KEY

- To initiate a consultative (warm) transfer:
  - When the call is answered, announce the call
  - Press the [Conference] softkey to join all three parties together

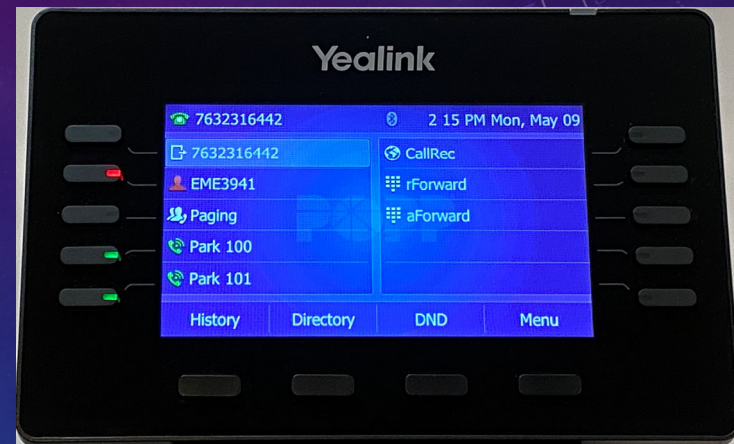






## YEALINK DESKPHONE TRANSFER USING MONITORED EXTENSION KEY

- To initiate a consultative (warm) transfer:
  - Hang up to complete the transfer





## YEALINK DESKPHONE TRANSFER USING MONITORED EXTENSION KEY

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