





VVX 350/450 CALL TRANSFER - INTRODUCTION

- Two ways to transfer a phone call:
 - Consultative transfer (aka Warm transfer)
 - Blind Transfer







VVX 350/450 CONSULTATIVE TRANSFER

- During an active call, press the Transfer button
- The caller is now on hold





VVX 350/450 CONSULTATIVE TRANSFER

- Enter the 4-digit extension or 10-digit phone number of the person you wish to transfer to





VVX 350/450 CONSULTATIVE TRANSFER

- Announce the call
- To complete the transfer, hang up or press the Transfer button





VVX 350/450 CONSULTATIVE TRANSFER

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VVX 350/450 CANCEL WARM TRANSFER

- To cancel a warm transfer, press the Cancel softkey





VVX 350/450 CANCEL WARM TRANSFER

- You will be live with the caller again





VVX 350/450 CANCEL WARM TRANSFER

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VVX 350/450 BLIND TRANSFER

- During an active call, press the Transfer button





VVX 350/450 BLIND TRANSFER

- Press the Blind softkey





VVX 350/450 BLIND TRANSFER

- Enter the 4-digit extension or 10-digit phone number of the person you wish to transfer to
- Press the Send softkey or wait for the transfer to complete





VVX 350/450 BLIND TRANSFER

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POLY VVX 350/450

TRANSFER CALLER TO ANOTHER USER'S VOICEMAIL BOX

THIS VIDEO FEATURES A VVX 450. BUTTON LOCATIONS MAY VARY SLIGHTLY ON DIFFERENT PHONE MODELS.



VVX 350/450 TRANSFER CALLER TO USER'S VOICEMAIL

- Press the Transfer button





VVX 350/450 TRANSFER CALLER TO USER'S VOICEMAIL

- Press the Blind softkey





VVX 350/450 TRANSFER CALLER TO USER'S VOICEMAIL

- Enter *76 + the user's extension
- Press the Send softkey or wait for the transfer to complete





VVX 350/450 TRANSFER CALLER TO USER'S VOICEMAIL

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VVX 350/450 TRANSFER USING ENHANCED MONITORED EXTENSION OR ONE TOUCH TRANSFER KEYS

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