

The Poly VVX Series telephones are compatible with Poly (formerly Plantronics) CS500 and Savi Series headsets. A Telephone Interface Cable is included with the headset for connecting the telephone; however, using this standard cable requires the end user to press the headset key on the telephone to answer and end calls. An EHS Headset Adapter Cable is available separately from POPP to enable the answering/ending of calls from the headset only.

The Poly VVX Series telephones are also compatible with Yealink WH62/WH63 headsets using a separate EHS60 Headset Adapter Cable that must be purchased.

**Connecting the CS500 or Savi Series Headset to a Poly VVX Series Telephone using EHS Cable**



*Pictured: CS530*

**With EHS Headset Adapter Cable:**

*(sold separately)*



1. Connect the EHS Headset Adapter Cable to the headset base unit and to the Poly telephone as shown below.



*Pictured: CS530 Base Unit*



*Pictured: Poly VVX Series Telephone*

2. **IMPORTANT: Configure the Poly telephone for the EHS Headset Adapter Cable**  
On the telephone, press the Home key, then select 'Settings' → 'Basic' → 'Preferences' → 'Headset' → 'Hookswitch Mode'. Select 'Plantronics EHS...'. When the "Reboot Phone – Are You Sure?" prompt appears – select 'Yes'.

**Connecting the CS500 or Savi Series Headset to a Poly VVX Series Telephone using Telephone Interface Cable**



*Pictured: CS530*

**With Plantronics  
Telephone Interface Cable:  
(included in headset box)**



1. Connect the Telephone Interface Cable to the headset base unit and to the Poly telephone as shown below. No further configuration of the Poly telephone is necessary.

Large Connector



*Pictured: CS530 Base Unit*

Small Connector



*Pictured: Poly VVX Series Telephone*

**Using the CS500 Series Headset with the Poly VVX Series Telephone**



*Pictured: CS530*

**With EHS Headset Adapter Cable:**

*(sold separately)*



1. If using a Savi headset:
  - a. Press the power button on the headset to turn the headset on.
  - b. Verify that the LED above the computer icon on the headset base is off. If the LED is on, press the button above the computer icon to turn it off.
2. Press the Call Control button on the headset to answer or end calls. The headset plays a notification in the earpiece when an incoming call is ringing.



*Pictured: CS530 Headset*



*Pictured: CS530*

**With Plantronics Telephone Interface Cable:**

*(included in headset box)*



1. Press the Headset key on the Poly telephone to answer or end calls.



*Pictured: Poly VVX Series Telephone*

2. Press the Call Control button on the headset if the headset is not already powered on. To conserve battery power, press the Call Control button again when the call is finished to power off the headset.



*Pictured: CS530 Headset*

**Connect Yealink WH62/WH63 Headset to Poly VVX Phone using EHS60 Headset Adapter Cable**

**Yealink Headset:**



WH62

WH63

**To Poly VVX Phones with Headset Adapter Cable: (sold separately)**



EHS60 Headset Adapter

Cable A



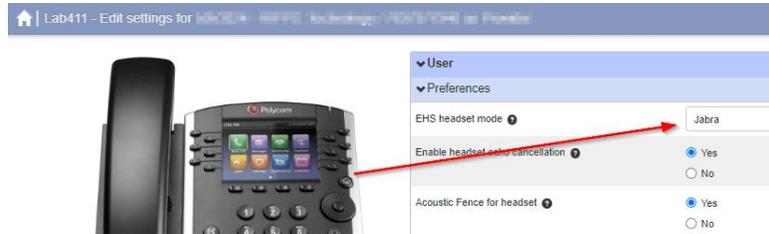
Cable C



Includes additional cables (not shown)

**Before connecting the headset, you must update the EHS headset mode setting for your Poly phone in the User Portal as follows:**

1. **Login to the User Portal** at portal.popp.com.
2. Scroll to the bottom of the screen and click on **Devices**.
3. Click on **set keys**, click on **Edit** to open your phone profile, expand the options next to **User**, expand the options next to **Preferences**.
4. Next to **EHS headset mode**, select **Jabra**, and click on **Save changes**.

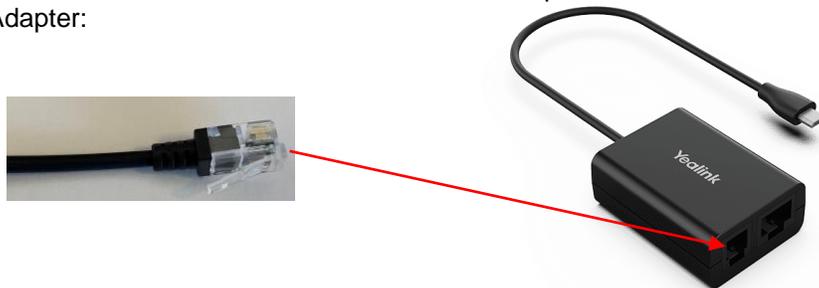


**Connect the EHS60 Headset Adapter Cable to the headset base unit and to the Poly telephone as shown below:**

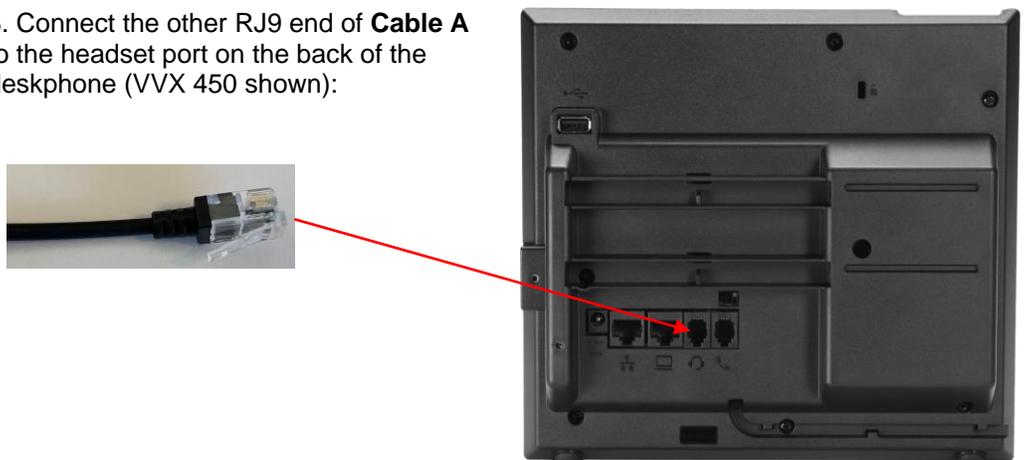
1. Connect the Micro USB Connector end of the **EHS60 Headset Adapter** to the micro USB port on the back of the headset base (WH62 base unit shown):



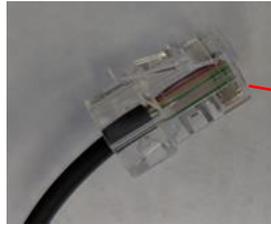
2. Connect one RJ9 end of **Cable A** to the RJ9 port on the back of the EHS60 Headset Adapter:



3. Connect the other RJ9 end of **Cable A** to the headset port on the back of the deskphone (VVX 450 shown):



4. Connect the RJ45 end of **Cable C** to the RJ45 port on the back of the EHS60 Headset Adapter:



5. Connect the other end of **Cable C** (with pins) to the port on the back of the Poly deskphone (V VX 450 shown):



### Enabling Headset Memory Mode in Poly Phone

This feature is useful for end users who wear a headset full-time. You can set up your phone so that all incoming and outgoing calls use your headset. At any time, you can switch to handset or speakerphone mode.

To use Headset Memory Mode, you must enable, and then activate, Headset Memory Mode. When Headset Memory Mode is activated,  flashes green (for analog headsets).

#### To enable Headset Memory Mode:

1. Select **Settings** from Home view, and select **Basic > Preferences > Headset > Headset Memory**.
2. From the **Headset Memory Mode** screen, select **Enabled**.
3. Press .
4. To activate **Headset Memory Mode**, press  twice. The Headset key will flash to indicate that the phone is in Headset Memory Mode.

Now, whenever you answer a call, the call will connect to your headset automatically.

If you switch to the speakerphone or the handset, you deactivate Headset Memory Mode. Calls will no longer automatically go to your headset, unless you choose this mode. To have calls go to your headset again, activate Headset Memory Mode by pressing  twice.



## Poly Deskphone Headset User Guide

POPP Hosted Microsoft VoIP Phone System

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### **For Additional Training and Support**

- Visit [www.popp.com](http://www.popp.com) or call POPP Communications at 763-797-7900