

Release notes are published here once they are made available to POPP from the manufacturer - Microsoft/Metaswitch. The release dates of features and fixes listed below are set by Microsoft/Metaswitch and are subject to change at any time.

Overview

POPP's MaX UC Desktop application is updated periodically with features and fixes. Updates from the past 6 months are listed below.

UPCOMING Release – October 2, 2023 V3.20

	Summary of Fixes	Description
1.	New OS support.	Windows - MaX UC Desktop is supported on Windows 10 or 11 (but not on devices powered by Arm processors). Mac - MaX UC Desktop is supported on Mac computers running macOS 11 (Big Sur) or later, including the latest macOS 13 (Ventura).
2.	MaX Meeting enhancements.	Can set up a Host Key (6-digit PIN) that is used to claim host controls for your Meetings. It also allows you to join a Meeting as the host using a Telephone User Interface (TUI). For example, if the host is running late, the host can start the Meeting by phone if they do not have access to the MaX UC client. The user is prompted for the Meeting ID and Host Key (PIN) to enter the meeting and claim host controls.
3.	Call button added to Contacts and History panes.	The Call button will appear when you hover over a contact (in Contacts) or previous call (in Call History).
4.	Pop-out chat windows.	Pop out chat windows by selecting the Pop out conversation icon next to a contact in the Contacts list or by hovering over the right side of a chat conversation.
5.	Refreshed incoming call window.	Refreshed incoming call window.
6.	Yealink headset call control.	Includes the ability to mute and pick up calls.
7.	New keyboard shortcut for macOS.	Use Cmd-Option-Shift-C to quickly bring the call window into focus.
8.	Outgoing Meeting invite banner.	The Meeting banner appears at the top of the MaX UC window and shows the status of the outgoing Meeting invite (e.g., "Outgoing meeting - Your meeting will start when your first guest accepts"). The Meeting starts once a contact accepts the invite, or the user can select Cancel to cancel the Meeting invite.

Previous Release – July 3, 2023 V3.11.00 SU40

	Summary of Fixes	Description
1.	Chat issues when logging in with email.	Resolves various chat issues when logging into MaX UC with email address instead of phone number.

Previous Release – June 1, 2023 V3.11 Software Update V3.11.00 SU31

	Summary of Fixes	Description
1.	Some audio devices not recognized on Mac.	On MaX UC on Mac, some audio devices don't function despite working in other applications.

Previous Release - May 9, 2023 V3.11 Software Update V3.11.00 SU30

	Summary of Fixes	Description
1.	MaX UC Desktop client incorrectly formats phone numbers manually entered in dialpad.	If you manually enter a phone number in the MaX UC Desktop client and dial it by clicking on the Call button, the client will attempt to format the phone number before dialing it, and that may result in a different number being dialed.
2.	Incorrect badge count for invalid IMs.	On MaX UC on Desktop, if a user receives an IM from a user who isn't a contact the unread badge count will update but they won't see the message in their list of chats.
3.	In a Meeting presence may be displayed incorrectly.	On MaX UC on Desktop, when using Outlook integration to display meeting presence status, occasionally the state may fail to change following a meeting starting/ending.
4.	Parking/unparking call always closes window.	On MaX UC on Desktop, when parking or unparking a call the call

		park window is always closed even if it was previously open.
5.	On a Mac, MaX UC may default to selecting an unusable audio device.	When the MaX UC Desktop client is installed alongside Microsoft teams on Mac OS Ventura, the client may default to selecting "Microsoft Teams Audio" for its audio device. This will result in no audio until a different audio device is selected by the user.
6.	MaX UC Desktop client shows emoji button even if the OS doesn't support it.	Some OS versions, e.g. certain Windows Server editions, don't support the emoji picker. When the OS doesn't support emoji pickers, the MaX UC Desktop client shows the button anyway, though it doesn't do anything.
7.	Dialog persists occasionally when making CTD call.	On MaX UC on Desktop, occasionally when making a click to dial call the dialog displaying the ringing step doesn't clear after the call has been picked up (and can't be closed manually).
8.	Duplicate call history entries for calls answered on another device.	If you are logged in to MaX UC on multiple devices, and answer an incoming call on another device, your MaX UC Desktop client may show two entries for that call in your call history, one with a length of 0s.

Previous Release - March 27, 2023 V3.11 Software Update V3.11.00 SU10

	Summary	Description
1.	New OS support.	Windows 10 or 11 or Mac computers running macOS 11 (Big Sur) or later, including the latest macOS 13 (Ventura).
2.	Enhancements to Meeting.	Video Filters, Non-verbal feedback, and Meeting Reactions to Meeting on MaX UC Desktop.
3.	MaX UC Desktop in-app rating.	Ability for users to rate the MaX UC Desktop app, allowing Metaswitch to evaluate customer satisfaction and obtain feedback, which we can use to improve the app.
4.	Enforced password expiry on MaX UC Desktop.	When a subscriber's password expires, MaX UC Desktop V3.11 blocks the subscriber from interacting with the UI until they update their password.
5.	Mute sounds on MaX UC Desktop.	MaX UC Desktop V3.11 provides the option to mute and unmute ringtone and notification sounds.