POPP COMMUNICATIONS

Basic Voice Mail Router and Boxes Plus User Map

Access Your Voice Mail Router Greeting
1. Dial 612-767- POPP (7677) or dial [✶15] *Not available with all line types*
2. When prompted, enter your voice mail box number (typically, your main number)
3. Enter mail box ID [0] for the router greeting
4. When prompted, enter your password (default is 1234), then [#]

Access a Voice Mail Box on Your Router
1. Dial 612-767- POPP (7677) or dial [✶15] *Not available with all line types*
2. When prompted, enter your voice mail box number (typically, your main number)
3. Enter your mail box ID [1-9]
4. When prompted, enter your password (default is 1234), then press [#]

Message Menu

[1] Listen to new messages

[2] Listen to saved messages

[3] Listen to messages marked for deletion

[0] Repeat message menu options

[✶] Return to main menu

Main Menu

[1] Listen to messages

[3] Send a message [1]

[5] Dial Outdial number

[7] Play current date and time

[9] Mail box setup

[0] Repeat main menu options

[✶] Enter a different voice mail box

Mail Box Setup Menu

[1] Greeting options

[2] Change password [2]

[3] Edit notification options

[4] Enable/disable auto login

[5] Change language settings

[7] Edit Outdial number [3]

[8] Record name

[9] Change pager options

[0] Repeat mail box setup menu options

[✶] Return to main menu

Language Options

[1] English

[3] Spanish

[1] Feature works only when forwarding a voice mail message to another voice mail box on POPP's AP voice mail system.

[2] If [#] is entered without entering a new password—and confirmed by pressing [#] again, you will not be prompted to enter a password when calling voice mail. POPP does not recommend this, as any caller can access your voice mail by entering [✶] during your greeting. A better option is to enable the auto login feature, which allows you to enter voice mail without being prompted for a password when calling from the phone line assigned to your voice mail box.

[3] Outdial must be configured to call a 10-digit local telephone number.

Notifications Settings

[2] Turn daily notification [on/off]

[3] Change time to be notified

[0] Repeat notification options

[✶] Return to mail box setup menu

Listen to Message Options

[1] Start current message over

[2] Save message and go to next message

[3] Delete message and go to next message

[4] Save message as new and go to next message

[5] Return call (when Caller ID is provided)

[6] Forward message [1]

[7] Rewind message 3 seconds

[8] Pause/resume

[9] Fast forward message 3 seconds

[0] Repeat listen to message options

[✶] Return to message menu

[#] Time and phone number of message

Greeting Options
With multiple greetings feature

[1] Play current greeting

[2] Re-record greeting

[3] Delete current greeting

[5] Pick a new greeting

[0] Repeat greeting options

[✶] Return to mail box setup menu

Greeting Options
Without multiple greetings feature

[1] Play current greeting

[2] Re-record greeting

[3] Delete current greeting

[0] Repeat greeting options

[✶] Return to mail box setup menu