

1. Logging In

- Go to: http://portal.popp.com
- Number: end user's 10-digit phone number
- Password:
 - First time login click [Reset Password] and follow the instructions sent via e-mail to establish your password. You will be prompted to enter an Account Email (password reset e-mail address) if you do not have one set. You may also opt to login using your email address instead of your phone number.

Password Requirements:

- 8-20 characters and must include 1 number, 1 letter, and one special character
- · Cannot contain the same character more than 2x in a row
- · Cannot contain more than 2 characters in a sequence (e.g, 1234, or abcd)
- Cannot contain 4 or more digits of the phone number (e.g., if phone number ends in 7900, the password cannot contain "7900" anywhere in the password)
- \circ Enter the password and click [Login

2. Forward Incoming Calls to Alternate Phone

Forward all incoming calls to an alternate phone (e.g., cell phone) when working remotely:

- · Click the [Forwarding] tab
- Check the box to [Forward calls immediately]
- Forward calls to: enter the [10-digit phone number] calls should forward to (e.g., cell phone)
- Ring my phone once when a call is forwarded: select [No]
- Click [Apply] to save
- To remove the forwarding, uncheck the [Forward calls immediately] checkbox and click [Apply] to save

3. Place Outbound Calls using Click to Dial

Use Click to Dial to place outbound calls from your business phone number using an alternate phone (e.g., cell phone) when working remotely:

 Click the [Make Call] button in the upper-right corner of the screen (button will show "Start" instead of "Make Call" if User has MaX Meeting)

Home Messages and Calls	Contacts	Start •
Phone Statu	Phone Status	Make Call Start Meeting
Available for Calls		

Phone Status				
Summary	Forwarding	Screening		
Immediately Busy/No Answer Unavailable	Forwarding Destinations			
		Apply Cancel		
 Forward calls immediately. 				
Forward calls to: (612) 555 6203				
Hint: Use the Forwarding Destinations tab to add numbers that you frequently forward calls to.				
Ring my phone once when a call is forwarded?	?⊙Yes ● No			

User Portal	
CommPortal Web	
Please log in below.	
Email / Number:	
Password:	
Reset Password	
Remember me on this computer.	
Login	



POPP Hosted Microsoft VoIP Phone System

- Make a call to: enter the [10-digit phone number] to call, type a name, or select from dropdown
- From: Click [Change] and enter a [10-digit phone number] to place the call from (e.g., cell phone)
- Click [Dial] to initiate the call.
- The telephone you are calling from (e.g., cell phone) will ring. Answer the telephone (e.g., cell phone) and the call will be placed to the destination phone number.
- Click [End Call] or hang up to end the call

For additional training and support:

• Visit www.popp.com or call POPP Communications at 763-797-7900

Dialer		
Make a call to:		
Murphy (Work) <(763) 797		
From:		
612236		
Change		
Dial Close		
Dialer		
Calling		
Murphy, (763) 797 from (612) 236		
Ringing your phone		