

Release notes are published here once they are made available to POPP from the manufacturer - Microsoft/Metaswitch. The release dates of features and fixes listed below are set by Microsoft/Metaswitch and are subject to change at any time.

Overview

POPP's MaX UC Mobile application is updated periodically with features and fixes for iOS and Android. Updates from the past 6 months are listed below.

UPCOMING iOS Release – October 2, 2023 V3.20

	Summary	Description
1.	Bug fixes and stability improvements.	Bug fixes and stability improvements.
2.	New OS support.	MaX UC Mobile is fully compatible with iOS 16. You must ensure that you have also upgraded Advanced Messaging Service (AMS) to a supported release so that you have the correct Apple Push Notification service (APNs) certificates. The minimum supported OS version is iOS 14.
3.	MaX Meeting enhancements.	Can set up a Host Key (6-digit PIN) that is used to claim host controls for your Meetings. It also allows you to join a Meeting as the host using a Telephone User Interface (TUI). For example, if the host is running late, the host can start the Meeting by phone if they do not have access to the MaX UC client. The user is prompted for the Meeting ID and Host Key (PIN) to enter the meeting and claim host controls.

Previous iOS Release – May 9, 2023 V3.11 Software Update

	Summary	Description
1.	Rare crash on MaX UC iOS while indexing contacts.	In rare circumstances, MaX UC for iOS can crash while indexing contacts.

Previous iOS Release – March 27, 2023 V3.11 Software Update V3.11.00 SU20

	Summary	Description
1.	New OS support.	MaX UC Mobile is fully compatible with iOS 16. You must ensure that you have also upgraded Advanced Messaging Service (AMS) to a supported release so that you have the correct Apple Push Notification service (APNs) certificates. The minimum supported OS version is iOS 14.

Previous iOS Release – December 12, 2022 V3.10 Software Update V3.10.00 SU20

	Summary	Description
1.	Crash when accepting updated EULA.	On MaX UC on iOS, when accepting a new EULA the app will crash once but then work again following a restart of the app.
2.	Users unable to use chat after being sent invalid characters.	On MaX UC, users who are sent an invalid (special) character in chat e.g. due to copy/pasted text from a program that inserts special characters, will find that chat constantly connects and fails until the bad message ages out.
3.	Unread badge count shows on first login.	On MaX UC on iOS, when logging in for the first time the app can show a count of unread messages if there are historical missed calls.

Previous iOS Release – October 31, 2022 V3.10 Software Update V3.10.00 SU10

	Summary	Description
1.	Incorrect contact matching with short codes.	On MaX UC on iOS, if short codes are configured that match the final few digits of a contact they can incorrectly match and display incoming calls as if from the short code, even if that is not configured on that contact.
2.	Enhancements to Meetings on MaX UC Mobile.	New layout and ability for participants to send non-verbal feedback and emojis to meeting host.



MaX UC Mobile Release Notes

POPP Hosted Microsoft VoIP Phone System

UPCOMING Android Release – October 2, 2023 V3.20

	Summary	Description
1.	Bug fixes and stability improvements.	Bug fixes and stability improvements.
2.	New OS Support.	MaX UC Mobile is fully compatible with Android 13. The minimum supported OS version is Android 6. The device must be running standard Android and not Android Go Edition.
3.	MaX Meeting enhancements.	Can set up a Host Key (6-digit PIN) that is used to claim host controls for your Meetings. It also allows you to join a Meeting as the host using a Telephone User Interface (TUI). For example, if the host is running late, the host can start the Meeting by phone if they do not have access to the MaX UC client. The user is prompted for the Meeting ID and Host Key (PIN) to enter the meeting and claim host controls.

Previous Android Release – July 3, 2023 V3.11 Software Update V3.11.00 SU40

	Summary	Description
1.	High battery drain.	MaX UC on Android drains battery at an unduly high rate while idle.

Previous Android Release – June 1, 2023 V3.11 Software Update V3.11.00 SU31

	Summary	Description
1.	Minor bug fixes and improvements.	

Previous Android Release – March 27, 2023 V3.11 Software Update V3.11.00 SU12

	Summary	Description
1.	New OS support.	MaX UC Mobile is fully compatible with Android 13. The minimum supported OS version is Android 6. The device must be running standard Android and not Android Go Edition.