

Release notes are published here once they are made available to POPP from the manufacturer - Microsoft/Metaswitch. The release dates of features and fixes listed below are set by Microsoft/Metaswitch and are subject to change at any time.

#### Overview

POPP's MaX UC Mobile application is updated periodically with features and fixes for iOS and Android which are listed below.

#### UPCOMING iOS V3.11 Software Release – March 27, 2023

	Summary	Description
1.	New OS support.	MaX UC Mobile is fully compatible with iOS 16. You must ensure that you have also upgraded Advanced Messaging Service (AMS) to a supported release so that you have the correct Apple Push Notification service (APNs) certificates. The minimum supported OS version is iOS 14.

#### Previous iOS Release – December 12, 2022 V3.10 Software Update V3.10.00 SU20

	Summary	Description
1.	Crash when accepting updated EULA.	On MaX UC on iOS, when accepting a new EULA the app will crash once but then work again following a restart of the app.
2.	Users unable to use chat after being sent invalid characters.	On MaX UC, users who are send an invalid (special) character in chat e.g. due to copy/pasted text from a program that inserts special characters, will find that chat constantly connects and fails until the bad message ages out.
3.	Unread badge count shows on first login.	On MaX UC on iOS, when logging in for the first time the app can show a count of unread messages if there are historical missed calls.

#### Previous iOS Release – October 31, 2022 V3.10 Software Update V3.10.00 SU10

	Summary	Description
1.	Incorrect contact matching with short codes.	On MaX UC on iOS, if short codes are configured that match the final few digits of a contact they can incorrectly match and display incoming calls as if from the short code, even if that is not configured on that contact.
2.	Enhancements to Meetings on MaX UC Mobile.	New layout and ability for participants to send non-verbal feedback and emojis to meeting host.

#### Previous iOS Release – August 22, 2022 V3.02 Software Update V3.02.00 SU30

	Summary	Description
1.	Users can get locked out after changing password elsewhere.	On MaX UC on iOS, if a user changes their password on another device or in CommPortal, iOS will remember the old password and automatically try to log in with it, potentially locking the user out of their account.
2.	Badge number does not always update correctly.	On MaX UC on iOS, the badge number for unread notifications does not always update correctly for missed calls and hence some items can be missed.
3.	Blank screen when opening the app when call is ringing.	On MaX UC, opening the app via the home screen when a call is ringing results in a blank screen being displayed.
4.	Unattended Call Transfer always shows in tour screens.	On MaX UC on iOS, during the tour screens users are always shown how to do an unattended call transfer even if their Class of Service doesn't allow that feature.

**UPCOMING Android V3.11 Software Release – March 27, 2023**

	Summary	Description
1.	New OS support.	MaX UC Mobile is fully compatible with Android 13. The minimum supported OS version is Android 6. The device must be running standard Android and not Android Go Edition.

**Previous Android Release – January 30, 2023 V3.10 Software Update V3.10.00 SU30**

	Summary	Description
1.	Users cannot manage meetings when logging in with e-mail.	On MaX UC on Android, users who login using their e-mail address (as opposed to phone number) cannot authenticate for MaX Meeting and hence can't schedule or host meetings.
2.	New VM/fax notification reappears after being dismissed.	On MaX UC on Android, when receiving a notification for a new voicemail or fax, dismissing the notification (rather than viewing it) results in the notification reappearing again shortly afterwards for the same VM/fax.
3.	Unchecking remember my password clears password.	On MaX UC on Android, unchecking the "Remember my password" box clears any password you've already entered.
4.	A loud beep is played at the end of a call.	On MaX UC on Android, a loud beep can be heard at the end of a call.

**Previous Android Release – December 12, 2022 V3.10 Software Update V3.10.00 SU20**

	Summary	Description
1.	Users unable to use chat after being sent invalid characters.	On MaX UC, users who are send an invalid (special) character in chat e.g. due to copy/pasted text from a program that inserts special characters, will find that chat constantly connects and fails until the bad message ages out.

**Previous Android Release – October 31, 2022 V3.10 Software Update V3.10.00 SU10**

	Summary	Description
1.	Missing space when using Samsung swipe keyboard.	On MaX UC on Android, when using the Samsung Swipe keyboard to type an IM, there will be no space added between the first two words.
2.	Adding/removing group chat participants doesn't update participants screen.	On MaX UC on Android, adding or removing participants in a group chat doesn't update the member list under 'View Participants'.
3.	New VM/fax notification reappears after being dismissed.	On MaX UC on Android, when receiving a notification for a new voicemail or fax, dismissing the notification (rather than viewing it) results in the notification reappearing again shortly afterwards for the same VM/fax.
4.	Users can be forced to re-login every day when using e-mail login.	On MaX UC on Android, users who use e-mail to login can be required to login afresh every day even if they left their phone logged in overnight.
5.	Enhancements to Meetings on MaX UC Mobile.	New layout and ability for participants to send non-verbal feedback and emojis to meeting host.



**MaX UC Mobile Release Notes**  
POPP Hosted Microsoft VoIP Phone System

**Previous Android Release – August 22, 2022 V3.02 Software Update V3.02.00 SU30**

	Summary	Description
1.	Crash when attempting to schedule a meeting.	On MaX UC on Android, attempting to schedule a meeting will cause the app to crash.
2.	Members added to group chat while offline won't see it.	On MaX UC on Android, if a user is added to a group chat while they are offline, they won't see the group chat or any messages for it, even after logging in.
3.	App doesn't stop attempting a second call when call hold is disabled.	On MaX UC on Android, if Call Hold is disabled in the Class Of Service, the app doesn't stop you making a second concurrent call from within the app itself.