

Release notes are published here once they are made available to POPP from the manufacturer - Microsoft/Metaswitch. The release dates of features and fixes listed below are set by Microsoft/Metaswitch and are subject to change at any time.

Overview

POPP's MaX UC Desktop application is updated periodically with features and fixes which are listed below.

UPCOMING V3.11 Software Release - March 27, 2023

	Summary	Description
1.	New OS support.	Windows 10 or 11 or Mac computers running macOS 11 (Big Sur) or later, including the latest macOS 13 (Ventura).
2.	Enhancements to Meeting.	Video Filters, Non-verbal feedback, and Meeting Reactions to Meeting on MaX UC Desktop.
3.	MaX UC Desktop in-app rating.	Ability for users to rate the MaX UC Desktop app, allowing Metaswitch to evaluate customer satisfaction and obtain feedback, which we can use to improve the app.
4.	Enforced password expiry on MaX UC Desktop.	When a subscriber's password expires, MaX UC Desktop V3.11 blocks the subscriber from interacting with the UI until they update their password.
5.	Mute sounds on MaX UC Desktop.	MaX UC Desktop V3.11 provides the option to mute and unmute ringtone and notification sounds.

Previous Release - December 12, 2022 V3.10 Software Update V3.10.00 SU30

	Summary	Description
1.	Users unable to use chat after being sent invalid characters.	On MaX UC, users who are sent an invalid (special) character in chat e.g. due to copy/pasted text from a program that inserts special characters, will find that chat constantly connects and fails until the bad message ages out.
2.	Failure to message group chats following network issues.	On MaX UC on Desktop, if there is a network issue then following recovery users can sometime not message group chats being told "Messaging to this contact is not possible".
3.	Unparking call on desktop doesn't close list of call orbits.	On Desktop on MaX UC, unparking a call leaves the call orbits window open for a few seconds while the call is connected - it is unclear to the user that the call is proceeding and they may click again resulting in issues.
4.	Users unable to join meetings via ID.	On MaX UC on Desktop, users are unable to join meetings by typing in the meeting number (there is no option in the client), instead they always have to join via a URL link.
5.	Long pressing 0 on the dial pad doesn't result in a plus.	On MaX UC on Desktop, long pressing the 0 key on the dialer results in a 0 being typed rather than a plus.
6.	Some UI elements can become unresponsive.	On MaX UC on Desktop, some UI elements such as the Click To Dial notification window can become unresponsive when they should be being automatically dismissed (e.g. as the far end hangs up).
7.	Presence not updated based on Outlook meetings.	On MaX UC on Windows, intermittently the client will fail to update its advertised presence based on a meeting in Outlook, despite being configured to do so.
8.	Users unable to join meetings they are hosting.	On MaX UC on Desktop, periodically users will find they are unable to join meetings where 'join before host' has been disabled, despite the fact they should be the host.
9.	Upgrade window often hidden.	On MaX UC on Desktop, when performing an upgrade the window requesting permission to proceed is often hidden behind other windows so users may not see it.

PREVIOUS Release - October 24, 2022 V3.10 Software Update V3.10.00 SU20

	Summary	Description
1.	Users in different BGs using the same device can potentially view both sets of chat contacts.	On MaX UC on Desktop, if a user fails to login for a network related reason and then a user from a different business group logs in on that device, the second user may be able to see chat contacts for both business groups.
2.	Hang on startup.	On MaX UC on Desktop, the client can sometimes hang when starting up.
3.	Can't send IMs when in a call on non-MaX device.	On MaX UC on Desktop, if using Line State Monitoring with an associated deskphone, users can't send IMs from MaX when in a call on the deskphone.
4.	Missing chat messages whilst offline.	On MaX UC on Desktop, users who receive messages in 1 to 1 chats whilst offline may not see them when logging in again.