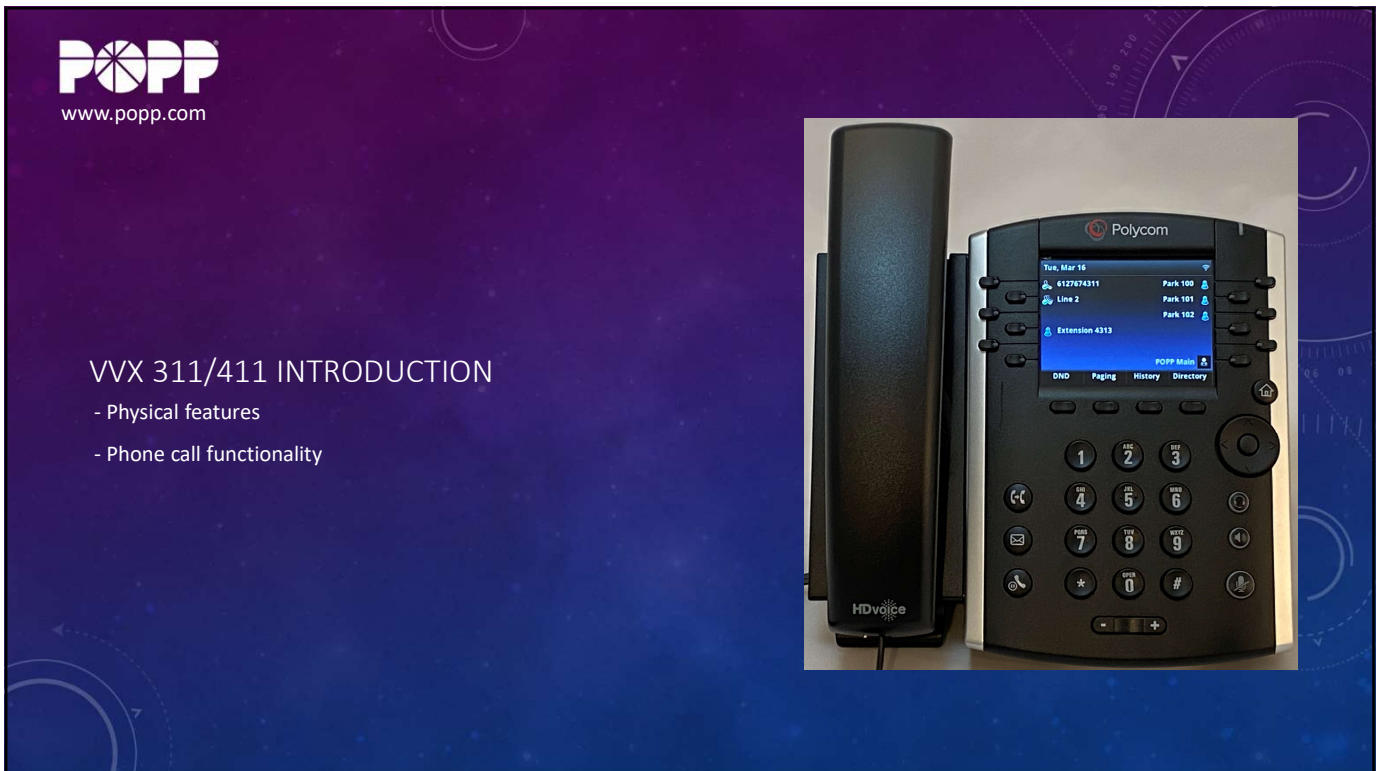




1



2



# POLY VVX 311/411

FRONT OF PHONE DESCRIPTION

THIS VIDEO FEATURES A VVX 311 AND 411. BUTTON LOCATIONS MAY VARY SLIGHTLY ON DIFFERENT PHONE MODELS.

3







**VVX 311/411 FRONT OF PHONE**

- VVX 311 Grayscale LCD Display
- VVX 411 Color LCD Display

**VVX 311**

**VVX 411**

4



VVX 311/411 FRONT OF PHONE  
- Voicemail indicator light



5



VVX 311/411 FRONT OF PHONE  
- Programmable keys



6

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VVX 311/411 FRONT OF PHONE  
- Home key

 A front view of a black Polycom VVX 311/411 IP phone. The phone has a color LCD screen displaying call information: "Tue, Mar 15", "4127674311", "Line 2", and "Extension 4313". To the right of the screen are four softkeys: "POPP Main", "DND", "Paging", "History", and "Directory". Below the screen is a standard 12-button numeric keypad. A blue square highlights the Home key, which is a small icon of a house located to the right of the numeric keypad. A black handset is on the left side of the phone.

7

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VVX 311/411 FRONT OF PHONE  
- Softkeys

 A front view of a black Polycom VVX 311/411 IP phone, identical to the previous slide. The screen and keypad are visible. A blue rectangle highlights the row of four softkeys located below the LCD screen: "POPP Main", "DND", "Paging", and "History". The "Directory" softkey is partially visible on the right edge of the highlighted area. The Home key is also visible to the right of the keypad.

8

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VVX 311/411 FRONT OF PHONE  
- Navigation buttons




The image shows a black Polycom VVX 311/411 IP phone. The screen displays the date 'Tue, Mar 15' and lists several lines: '4127674311 Park 100', 'Line 2 Park 101', and 'Extension 4313 Park 102'. Below the screen are buttons for 'DND', 'Paging', 'History', and 'Directory'. The navigation button, a circular button with a central dot, is highlighted with a blue square. The phone has a handset on the left and a speaker on the right. The background is a dark blue gradient with faint circular patterns.

9

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VVX 311/411 FRONT OF PHONE  
- Headset and Speaker buttons




The image shows the same Polycom VVX 311/411 IP phone as in the previous slide. The screen and buttons are the same. In this slide, the headset and speaker buttons, located to the right of the navigation button, are highlighted with a blue square. The headset button has a headset icon, and the speaker button has a speaker icon. The phone's handset is on the left, and the speaker is on the right. The background is a dark blue gradient with faint circular patterns.

10

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VVX 311/411 FRONT OF PHONE  
- Mute




The image shows a front view of a black Polycom VVX 311/411 IP phone. The phone has a large speaker on the left side and a color LCD screen at the top. The screen displays the date 'Tue, Mar 15' and several status indicators: '4127674311', 'Line 2', and 'Extension 4313'. Below the screen are several function buttons labeled 'DND', 'Paging', 'History', and 'Directory'. A numeric keypad is located below the function buttons. The 'Mute' button, which features a microphone icon with a slash through it, is highlighted with a blue square. The phone is set against a dark blue background with faint circular patterns.

11

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VVX 311/411 FRONT OF PHONE  
- Volume



The image shows a front view of a black Polycom VVX 311/411 IP phone, identical to the one in slide 11. The screen displays the same information: 'Tue, Mar 15', '4127674311', 'Line 2', and 'Extension 4313'. The function buttons and numeric keypad are also visible. In this slide, the volume control buttons, which are minus and plus signs, are highlighted with a blue square. The phone is set against a dark blue background with faint circular patterns.

12

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VVX 311/411 FRONT OF PHONE  
- Transfer

The image shows a front view of a black Polycom VVX 311/411 IP phone. The phone's screen displays the date 'Tue, Mar 15' and lists three lines: 'Line 1' (6127674311, Park 100), 'Line 2' (Park 101), and 'Extension 4313' (Park 102). Below the screen are buttons for 'DND', 'Paging', 'History', and 'Directory'. The numeric keypad is visible, with the 'Transfer' button (a handset with a curved arrow) highlighted by a blue square. The handset is on the left, and the 'HDvoice' logo is at the bottom left of the phone's base.

13

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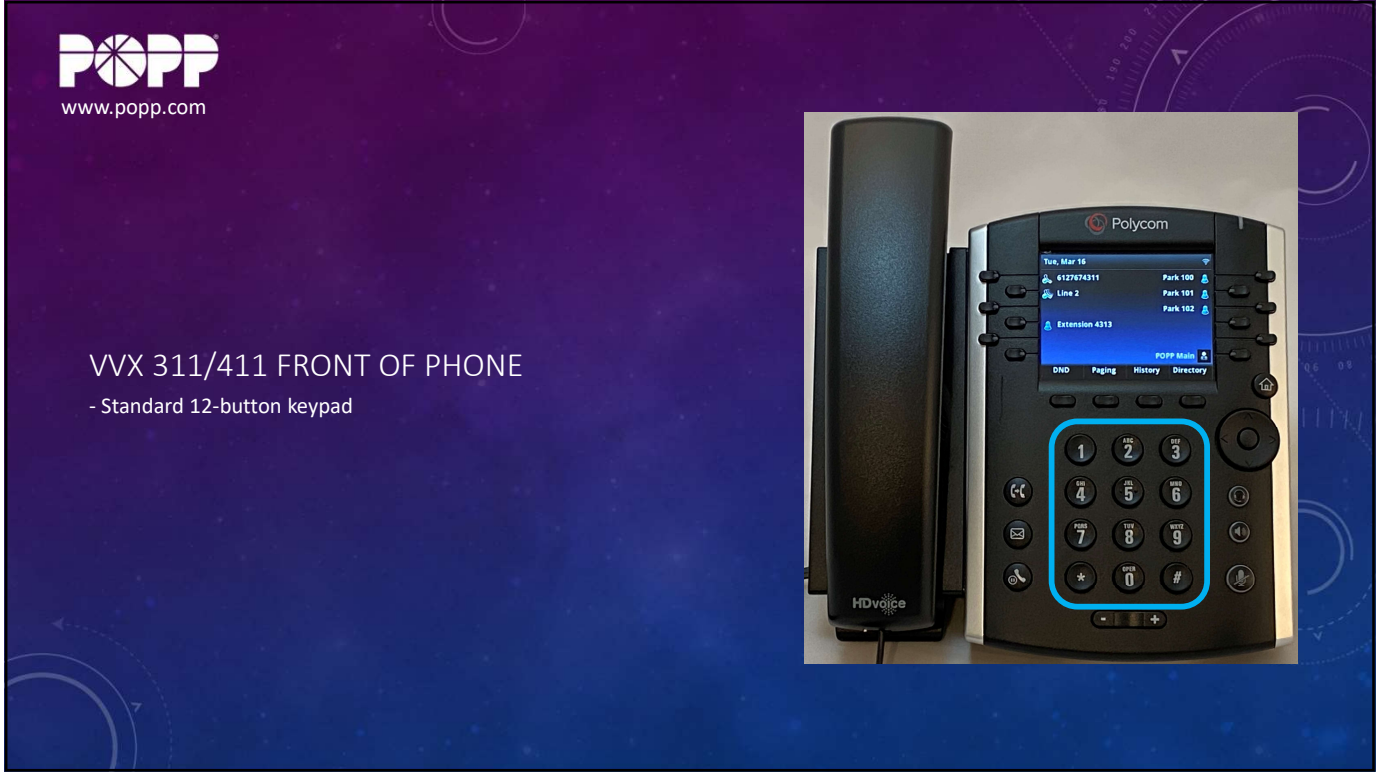
VVX 311/411 FRONT OF PHONE  
- Voicemail

The image shows a front view of a black Polycom VVX 311/411 IP phone, identical to the one in slide 13. The screen and navigation buttons are the same. In this slide, the 'Voicemail' button (an envelope icon) is highlighted by a blue square. The handset is on the left, and the 'HDvoice' logo is at the bottom left of the phone's base.

14



15




16



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VVX 311/411 FRONT OF PHONE  
- Direct Inward Dial (DID) Number




The image shows a black Polycom VVX 311/411 IP phone. The screen displays the date 'Tue, Mar 15' and a list of lines: 'Line 1' with DID number '6127674311', 'Line 2', and 'Line 3'. To the right of the lines are 'Park 100', 'Park 101', and 'Park 102'. Below the screen are buttons for 'DND', 'Paging', 'History', and 'Directory'. The phone has a standard 12-button numeric keypad and a speaker on the left side.

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VVX 311/411 FRONT OF PHONE

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This image is identical to the one above, showing the front view of the Polycom VVX 311/411 IP phone. The screen displays the same information: 'Tue, Mar 15', 'Line 1' with DID '6127674311', 'Line 2', 'Line 3', 'Park 100', 'Park 101', and 'Park 102'. The phone's interface and physical features are consistent with the previous slide.

18




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# POLY VVX 311/411

DIALING OUTBOUND

THIS VIDEO FEATURES A VVX 411. BUTTON LOCATIONS MAY VARY SLIGHTLY ON DIFFERENT PHONE MODELS.


19



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## VVX 311/411 DIALING OUTBOUND

- No need to dial 9 or choose a line
- Dial 10-digit phone number or 4-digit extension



20



### VVX 311/411 DIALING OUTBOUND

- Use the backspace softkey to correct a misdialed number



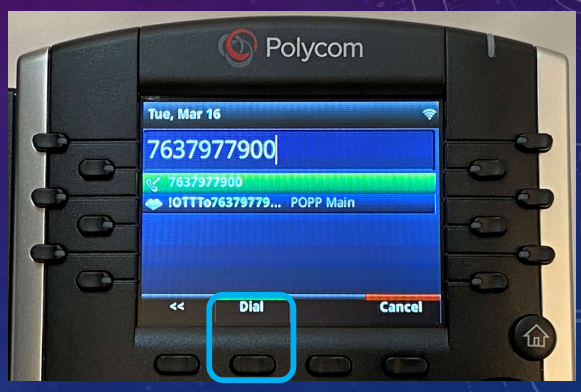
21



### VVX 311/411 DIALING OUTBOUND

- Pick up the handset or press Dial

- You may also use a headset




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## VVX 311/411 DIALING OUTBOUND

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# POLY VVX 311/411


DIALING TOLL FREE OR LONG DISTANCE

THIS VIDEO FEATURES A VVX 411. BUTTON LOCATIONS MAY VARY SLIGHTLY ON DIFFERENT PHONE MODELS.

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VVX 311/411  
DIALING TOLL FREE OR LONG DISTANCE  
- Entering a 1 is not required

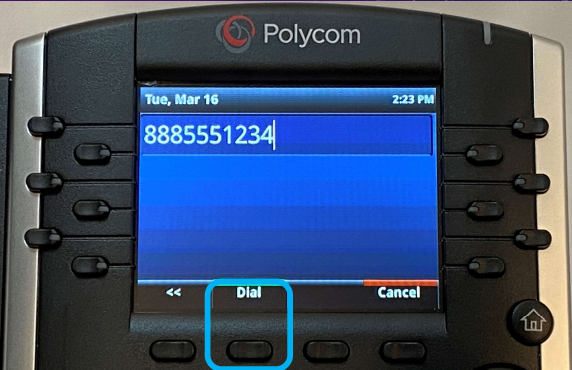


The image shows a Polycom VVX 311/411 IP phone. The screen displays the date 'Tue, Mar 16' and a list of lines: 'Line 1' with extension '6127674311' and 'Park 100', 'Line 2' with 'Park 101', and 'Extension 4313'. Below the screen, the numeric keypad is highlighted with a blue border. The phone has a handset on the left and various function buttons on the right.

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VVX 311/411  
DIALING TOLL FREE OR LONG DISTANCE  
- Enter the 10-digit toll free or long distance number




The image is a close-up of the Polycom VVX 311/411 IP phone's screen. The screen shows the date 'Tue, Mar 16' and the time '2:23 PM'. The number '8885551234' is entered on the screen. Below the screen, there are two buttons: 'Dial' and 'Cancel'. The 'Dial' button is highlighted with a blue box. The phone's handset is visible on the left side.

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VVX 311/411  
DIALING TOLL FREE OR LONG DISTANCE

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**POLY VVX 311/411**  
RECEIVING AN INBOUND CALL


THIS VIDEO FEATURES A VVX 411. BUTTON LOCATIONS MAY VARY SLIGHTLY ON DIFFERENT PHONE MODELS.

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**POPP**  
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VVX 311/411  
RECEIVING AN INBOUND CALL

- Answer, Reject or Ignore the call




The image shows a close-up of the Polycom VVX 311/411 phone's color display. The screen displays an incoming call notification with the number 6127674311 at the top, a call icon, and the text 'Incoming Call From:POPP COMMUNICAT 7637977900'. Below the screen, three softkeys labeled 'Answer', 'Reject', and 'Ignore' are highlighted with a blue rectangular box.

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VVX 311/411  
RECEIVING AN INBOUND CALL

- To answer the call:
  - Pick up the handset
  - Press the speakerphone button
  - Press the Answer softkey (defaults to speakerphone)




The image shows the Polycom VVX 311/411 phone with its handset on the cradle. The phone's screen displays the same incoming call notification as in the previous slide. Two blue boxes highlight the 'Answer', 'Reject', and 'Ignore' softkeys on the screen and the speakerphone button on the phone's keypad.

30

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VVX 311/411  
RECEIVING AN INBOUND CALL  
- To send a call directly to voice mail, press the Reject softkey

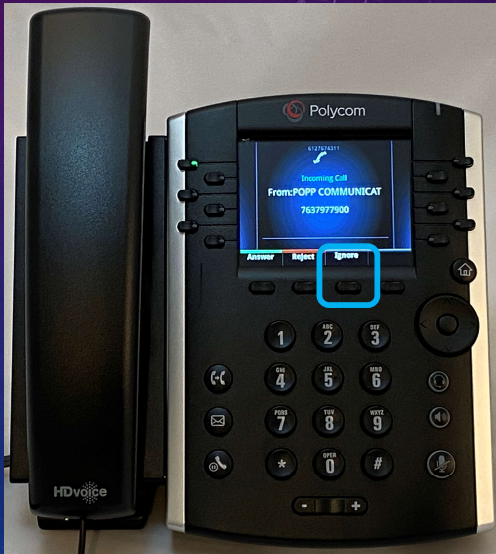


The image shows a Polycom VVX 311/411 IP phone with a black handset on the left. The phone's screen displays an incoming call notification: 'Incoming Call From: POPP COMMUNICAT 7637977900'. Below the screen, three softkeys are visible: 'Answer', 'Reject', and 'Ignore'. The 'Reject' softkey is highlighted with a red rectangular box. The phone has a standard 12-button numeric keypad and a speakerphone button.

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VVX 311/411  
RECEIVING AN INBOUND CALL  
- To silence the ringer, press Ignore



The image shows the same Polycom VVX 311/411 IP phone as in slide 31. The screen displays the same incoming call notification: 'Incoming Call From: POPP COMMUNICAT 7637977900'. In this slide, the 'Ignore' softkey is highlighted with a red rectangular box. The 'Answer' and 'Reject' softkeys are also visible below the screen.


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VVX 311/411  
RECEIVING AN INBOUND CALL

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POLY VVX 311/411  
RECEIVING A SECOND INBOUND CALL

THIS VIDEO FEATURES A VVX 411. BUTTON LOCATIONS MAY VARY SLIGHTLY ON DIFFERENT PHONE MODELS.

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VVX 311/411  
RECEIVING A SECOND INBOUND CALL  
- Answer, Reject or Ignore the call



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**POPP**  
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VVX 311/411  
RECEIVING A SECOND INBOUND CALL  
- To answer the call, press the Answer softkey



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VVX 311/411  
RECEIVING A SECOND INBOUND CALL  
- Your first caller will automatically be placed on hold

The image shows a Polycom VVX 311/411 phone screen. At the top, it displays 'Tue, Mar 16' and '3:07 PM'. Below this, there are two call entries. The first entry is 'Line: 6127674311 (1/2)' with 'From: MURPHY 61223652' and a duration of '0:38'. The second entry is 'Hold: POPP COMMUNICAT 763797900' with a duration of '1:22'. At the bottom of the screen, there are buttons for 'End Call', 'Confnc', 'Join', and 'Lines'. The phone's physical keypad is visible below the screen, with buttons for '1', '2', and '3'.

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VVX 311/411  
RECEIVING A SECOND INBOUND CALL  
- To return to your first caller:  
- Use Navigation Keypad to select the held call


The image shows the same Polycom VVX 311/411 phone screen as in slide 37, but now it displays 'Wed, Mar 17' and '1:31'. The call entries are the same. The buttons at the bottom of the screen are 'Resume', 'Confnc', 'Join', and 'Lines'. A blue box highlights the navigation keypad on the phone's physical keypad.

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### VVX 311/411 RECEIVING A SECOND INBOUND CALL

- To return to your first caller:
  - Use Navigation Keypad to select the held call
  - Press the Resume softkey
- The second caller is placed on hold
- A headset can also be used




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### VVX 311/411 RECEIVING A SECOND INBOUND CALL

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