

# Call Reports

POPP's **Call Reports** for the **Cloud VoIP Phone System** provide access to powerful call metrics, so you can measure the important key performance indicators needed to make informed decisions.



## Data Visualization

The Call Reports summary provides an at-a-glance overview of call activity, allowing you to easily spot trends or anomalies in call behavior.

## Report Applications

Do you know how often your team is calling your high value clients? Or how many calls each sales rep is making each day? These measurements can help you retain important clients, meet sales objectives, and make many other improvements. The data is already there in your call records, Call Reports just makes it actionable.

## Report Templates

- Account Statistics
- Call Duration Summary
- Call Log
- Frequent Caller Summary
- Frequently Called Summary
- Long Ringing Time
- Missed Calls Summary
- Missed Calls Detail
- Short Calls
- Top Talkers
- Traffic by Day
- Traffic by Hour
- Unreturned Calls Detail
- User Statistics

## Convenient Access

Call Reports are available when you need them. Access reports on-demand via the portal, or have them delivered to your inbox on a schedule you control.

Reports for business group 'PRD 11100 FLIMS BG'

Report Title:	<input type="text" value="September Call Report"/>	Data range	
Report Type:	<input type="text" value="Call Log"/>	Period:	<input type="text" value="09/04/2017"/> - <input type="text" value="09/18/2017"/>
Department:	<input type="text" value="Accounts"/>	Start of day:	<input type="text" value="00"/> : <input type="text" value="00"/>
Line Filter:	<input type="text"/>	End of day:	<input type="text" value="24"/> : <input type="text" value="00"/>
Account Code:	<input type="text"/>	<input type="button" value="M"/> <input type="button" value="T"/> <input type="button" value="W"/> <input type="button" value="T"/> <input type="button" value="F"/> <input type="button" value="S"/> <input type="button" value="S"/>	
Schedule:	<input type="text" value="One Off"/>		
Send to:	<input type="text"/>		