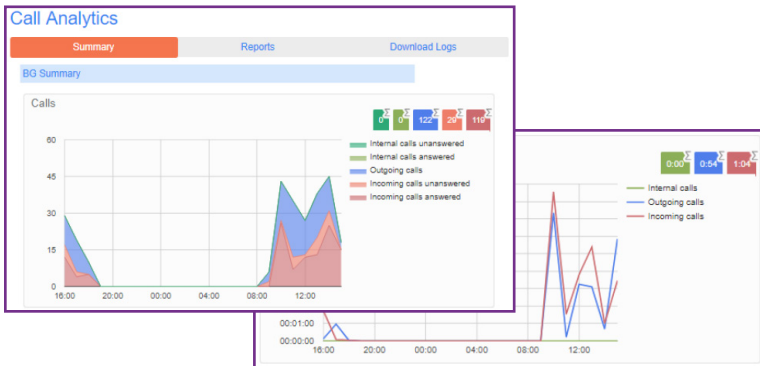


Call Analytics

POPP's **Call Analytics** for the **Cloud VoIP Phone System** provides access to powerful call metrics, so you can measure the important key performance indicators needed to make informed decisions.



Data Visualization

The Call Analytics summary provides an at-a-glance overview of call activity, allowing you to easily spot trends or anomalies in call behavior.

Report Applications

Do you know how often your team is calling your high value clients? Or how many calls each sales rep is making each day? These measurements can help you retain important clients, meet sales objectives, and make many other improvements. The data is already there in your call records, Call Analytics just makes it actionable.

Report Templates

- Account Statistics
- Call Duration Summary
- Call Log
- Frequent Caller Summary
- Frequently Called Summary
- Long Ringing Time
- Missed Calls Summary
- Missed Calls Detail
- Short Calls
- Top Talkers
- Traffic by Day
- Traffic by Hour
- Unreturned Calls Detail
- User Statistics

Convenient Access

Call Analytics are available when you need them. Access reports on-demand via the portal, or have them delivered to your inbox on a schedule you control.

Reports for business group 'PRD 11100 FLIMS BG'

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Report Title:	September Call Report	Data range	
Report Type:	Call Log	Period:	09/04/2017 - 09/18/2017
Department:	Accounts	Start of day:	00 : 00
Line Filter:		End of day:	24 : 00
Account Code:		<input type="checkbox"/> M <input type="checkbox"/> T <input type="checkbox"/> W <input type="checkbox"/> T <input type="checkbox"/> F <input type="checkbox"/> S <input type="checkbox"/> S	
Schedule:	One Off		
Send to:			