POPP

DID Voice Mail Router and Boxes User Map

Access Your Voice Mail Router Greeting
1. Dial 612-767-POPP (7677) or dial [*15] *Not available with all line types*
2. When prompted, enter your router number (typically, your main number)
3. Enter your password (default is 1234), then [#]
4. Press [9] for the mail box setup

Access a Voice Mail Box
1. Dial your voice mail box number
2. While greeting is playing, press [*]
3. When prompted, enter your password
   (default is 1234), then press [#]

Main Menu

[1] Listen to messages

[3] Send a message[1]

[5] Dial Outdial number

[7] Play current date and time

[9] Mail box setup

[0] Repeat main menu options

[*] Enter a different voice mail box

Message Menu

[1] Listen to new messages

[2] Listen to saved messages

[3] Listen to messages marked for deletion

[0] Repeat message menu options

[*] Return to main menu

Mail Box Setup Menu

[1] Greeting options

[2] Change password[2]

[3] Edit notification options

[4] Enable/disable auto login

[5] Change language settings

[7] Edit Outdial number[3]

[8] Record name

[9] Change pager options

[0] Repeat mail box setup menu options

[*] Return to main menu

Language Settings

[1] English

[3] Spanish

Listen to Message Options

[1] Start current message over

[2] Save message and go to next message

[3] Delete message and go to next message

[4] Save message as new and go to next message

[5] Return call (when Caller ID is provided)

[6] Forward message[1]

[7] Rewind message 3 seconds

[8] Pause/resume

[9] Fast forward message 3 seconds

[0] Repeat listen to message options

[*] Return to message menu

[#] Time and phone number of message

Greeting Options

With multiple greetings feature

[1] Play current greeting

[2] Re-record greeting

[3] Delete current greeting

[5] Pick a new greeting

[0] Repeat greeting options

[*] Return to mail box setup menu

Notification Options

[2] Turn daily notification [on/off]

[3] Change time to be notified

[0] Repeat notification options

[*] Return to mail box setup menu

Greeting Options

Without multiple greetings feature

[1] Play current greeting

[2] Re-record greeting

[3] Delete current greeting

[0] Repeat greeting options

[*] Return to mail box setup menu

[1] Feature works only when forwarding a voice mail message to another voice mail box on POPP's AP voice mail system.
[2] If [#] is entered without entering a new password—and confirmed by pressing [#] again, you will not be prompted to enter a password when calling voice mail. POPP does not recommend this, as any caller can access your voice mail by entering [*] during your greeting. A better option is to enable the auto login feature, which allows you to enter voice mail without being prompted for a password when calling from the phone line assigned to your voice mail box.
[3] Outdial must be configured to call a 10-digit local telephone number.