

Protecting Your Productivity and Peace of Mind

Defending against downtime is a goal of any small business. Single connection or single vendor configurations put all the risks of an outage into one basket. Even if a single vendor supplies you with more than one connection, any damage or downtime with that vendor risks bringing you down with it...

...So, what is the risk level of your internet and voice configuration?

High Risk - A Single Connection

In this configuration a single, shared connection is used to deliver both your internet and voice. This can be a suitable choice when internet and voice connectivity is not mission critical. Occasionally businesses are forced into this configuration when only a single connection option is available at their location.

Medium Risk - Separate Internet & Voice Connections

In this configuration one connection delivers internet, and a second connection delivers voice. This configuration is more robust than the single connection because with separate connections, a service interruption may only affect voice or internet, but not likely both connections at the same time. Even during a service interruption, business can continue at least in part.

Low Risk - Two Internet Connections with Automatic Failover (AFO)

This custom configuration uses two internet connections configured with AFO. The connections serve as backups for each other. One connection is primarily for internet, and the second connection is primarily for voice. When one connection fails, the internet or voice traffic automatically fails over to the other connection. When connecting with customers and cloud applications is mission critical, you need a backup plan for your voice and internet service. Without a backup plan you are vulnerable to lost productivity and lost sales when there is a service interruption. Be prepared!

