

### Direct Dial Calling

#### Long Distance

- 1+ area code + local number
- With account code: 1 + Area Code + Local Number; wait for a dial tone and enter account code

#### International

To make a call to an international destination, dial:

- 011 + country code + city code + local number
- With account code: 011 + country code + city code + local number; wait for a dial tone and enter account code

A connection delay may occur when placing international calls. This delay is due to varying digits in telephone numbers and differences in technologies used in various countries.

### POPP Calling Cards

#### No Pin: 866-540-7677

Client will be prompted to enter authorization code.

#### Pin: 866-583-7677

Client will be prompted to enter their authorization code followed by their pin number.

### Directory Assistance

#### Local and National

To obtain a local or national telephone number, dial 411.

#### Toll-Free

To obtain a Toll Free telephone number, dial 1-800/888-555-1212.

#### International Directory Assistance

This service is only accessible on CenturyLink Resold lines and not accessible on on-net lines.

From a CenturyLink Resold line, dial 1010 222 + 00 and ask for International Directory Assistance.

### Operator-Assisted Calls Not Processed By POPP

#### Local Exchange Carrier Operators

Dial 0 or 00

#### Long Distance Operators for Person-to-Person and Collect Calls

To make a person-to-person and collect call using long distance operator assistance, dial:

- Verizon: 1010 222 + 0 + area code + local number
- AT&T: 1010 288 + 0 + area code + local number

Note: 1010 calling must be enabled. Contact POPP to enable 1010 calling. When making a long distance operator call through a carrier listed above, there is an additional charge that may exceed \$2.00 per minute.

#### International Operators

Verizon: 1010 222 + 01 + country code + city code + local number

### Other Calling Information

#### POPP Customer Service

Fast, Professional Service @ 763-797-7900 or 1-800-234-POPP

#### Interlata Long Distance Validation Number

To verify your current Interlata long distance provider, dial 1-700-555-4141.

#### Intralata Long Distance Carrier Validation Number

To verify your current Intralata long distance provider, dial 1 + your area code + 700-4141.



